



## **PRIVACY POLICY & TERMS**

This is the website of Via Limo Worldwide Incorporated also doing business as Via Limo Worldwide

We can be contacted via email [info@vialimos.com](mailto:info@vialimos.com) as well as telephone 800.252.0205. For each visitor to our Web page, our Web server automatically recognizes only the consumer's domain name, but not the email address (where possible)

We collect the e-mail addresses of those who communicate with Via through e-mail, as well as the name, address, telephone number and fax number.

The information collected from our staff is used strictly for internal review and is then discarded.

With respect to cookies: We use cookies to store visitors' preferences.

If you do not want to receive e-mail from us in the future, please contact [clientservices@vialimos.com](mailto:clientservices@vialimos.com) and submit your request.

If you supply Via with your postal address on-line you may receive periodic mailings from us with information on new products and services or upcoming events. If you do not wish to receive such mailings, please submit your request to [clientservices@vialimos.com](mailto:clientservices@vialimos.com)

Persons who supply Via with their telephone numbers online will only receive telephone contact from us with information regarding reservations they have placed with Via | Limo.

With respect to Ad Servers: We do not partner with or have special relationships with any ad server companies.

From time to time, we may use client information for new, unanticipated uses not previously disclosed in our legal notice. If your information practices change at some time in the future we will post the policy changes to our website to notify clients of these changes and provide you with the ability to opt out of these new uses. If you are concerned about how your information is used, please feel free to contact [clientservices@vialimos.com](mailto:clientservices@vialimos.com)

Clients may prevent their information from being used for purposes other than those for which it was originally collected by sending an email to [clientservices@vialimos.com](mailto:clientservices@vialimos.com) with a request.

Upon request we provide site visitors with access to unique identifier information (e.g., client number or password) that we maintain about them, transaction information (e.g., dates on which clients made purchases, amounts and or types of purchases) that we maintain about them, communication that the consumer/visitor has directed to our site (e.g., e-mails, customer inquiries).

Consumers can access this information by sending an email to [clientservices@vialimos.com](mailto:clientservices@vialimos.com)

With respect to security: We have appropriate security measures in place in our physical facilities to protect against the loss, misuse or alteration of information that we have collected from clients at our site.

If you feel that this site is not following its stated information policy, you may email [clientservices@vialimos.com](mailto:clientservices@vialimos.com) with your concerns.

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Please use Internet E-Mail only to send us non-confidential notes. Do not include confidential personal

or private information. For your protection, our responses will not include any confidential information. Please do not use Internet E-Mail to send us transaction instructions. Customers who choose to send Internet E-Mail messages to Via|Limo that contain confidential, private or personal information do so entirely at their own risk.

### Terms & Conditions

All deposits are NON refundable. Via|Limo Worldwide is not liable in the event of mechanical break down while on charter and will only be responsible for making up lost time at a mutually agreed date. The client assumes full financial liability for any damage to the vehicle caused during the duration of the rental by them or any members of their party. A fee of \$100.00 for each carpet or seat burn. Sanitation fee is \$250.00. Drug use is prohibited by law. Any fines will be paid for by the customer. Chauffeur has the right to terminate transportation service without refund (if there is blatant indiscretion on the part of the client(s)). It is illegal to stand through the sunroof. Smoking is prohibited in all vehicles. Overtime pay will apply after the first 15 minutes of prearranged time described on the reservation sheet. Not responsible for delays or the termination caused by unsafe road conditions (ie. not salted, accidents, etc.). Not responsible for articles left in the vehicle. Balances to be paid to Via|Limo Worldwide on or before the date of the reservation. Checks are accepted and must be submitted to Via|Limo Worldwide 4 days prior to reservation. Credit Card payments will be submitted once reservation has been completed. Cash payments must be paid to chauffeur upon arrival. Vehicles cannot be occupied beyond seating capacity.

For corporate owned location (i.e. LA, NY, SF, and Chicago) we require a minimum of two (2) hours notice prior to the scheduled pickup time in order to avoid late cancellation charges. For the rest of the continental US, cancellation notice times vary from a minimum of two (2) hours to a maximum of twenty-four (24) hours depending on location. Please contact us for your particular destination's cancellation notice policy. For Europe, Central & South America, we require twenty-four (24) hour advanced notification. For the Fareast and Australia, forty-eight (48) hours will be required. Late cancellations are charged at the respective minimum hourly rate for each market and specified vehicle type. If the reservation(s) is cancelled within the required time parameters, it is the client's responsibility to obtain a cancellation number, given at the time the order is cancelled, in order to avoid late charges. If client is unable to locate chauffeur for any reason, client should immediately contact Via|Limo Worldwide. Our dispatch center will be able to locate the chauffeur immediately and facilitate a meeting point. "No Show" charges will apply in the event the clients fail to call our office before leaving the scheduled pickup location. This charge also applies if client fails to cancel the reservation and the chauffeur is dispatched. No show charges are billed at the respective minimums for each market and specified vehicle type.